

KONECT



Registration Guide

Business

What is Konect?

Konect is an innovative, simple to use video streaming and recording service that helps improve customer experiences, communications and engagement. Businesses can connect to their customers through a secure video stream, upon which they can remotely and safely access a property or area, allowing them to validate repairs, assist in maintenance completion, or complete an inspection.

A Konect video stream consists of two-way audio between a business and a customer, and one-way video allowing the business user to view a high-quality video connection, with the ability to capture screenshots when needed.

How do I register my Konect account?

1. Visit www.konect.com.au
2. Click 'Login' from the top menu bar, then click 'Sign up here'.

The screenshot shows the Konect website's login page. At the top left is the 'KONECT' logo, and at the top right are links for 'Login' and 'Register'. The main heading is 'Login'. Below this, there are two input fields: 'Email Address' and 'Password'. Under the password field is a checkbox labeled 'Remember me'. A blue button labeled 'Login' is positioned below the checkbox. Below the button is a link that says 'Don't have an account? Sign up here'. At the bottom of the page, there is a link for 'Terms & Conditions'. In the footer, the URL 'https://my.konect.com.au/registration' is displayed.

3. Please fill in your **Company Details** (Required fields are indicated with an *).

- Industry:** Choose your industry type (Depending on your Industry choice, you will be presented with applicable account packages).
- Business Number:** Provide your ABN/NZBN
- Company Name:** Provide your company/trading name.
- Company Size:** Choose the number of employees that best suits your company.

Software Packages Used: List the software packages your business uses (We partner with many software providers and are using the information to work with these partners to maximise the benefits of Konect, and work toward enhanced integrations for our mutual clients).

The screenshot shows the 'Registration' page on the KONECT website. The 'Company Details' section includes the following fields:

- Industry ***: A dropdown menu with 'Health Professionals' selected.
- Business Number (ABN / NZBN) ***: A text input field containing '132856784'.
- Company Name ***: A text input field containing 'Health & Mind'.
- Company Size (No. of Employees) ***: A dropdown menu with options: '1-10 employees', '11-25 employees', '26-50 employees' (highlighted), '51-100 employees', and '100+ employees'.
- Software Packages Used**: A text input field containing 'Maintenance Manager'.
- Last Name ***: A text input field containing 'Evans'.
- Email Address ***: A text input field containing 'training@propertysafe.com.au'. A note below states: 'This will become your username'.
- Confirmation Email Address ***: A text input field containing 'training@propertysafe.com.au'.
- Mobile / Phone Number ***: A text input field containing '+61 0400 000 000'. A note below states: 'We recommend a mobile phone number for SMS communications'.
- Address**: Includes 'Street Address *' (with a placeholder 'Type to search for an address'), 'Suburb *', and 'Postcode *'.

4. Please fill in your **Contact Details** (Required fields are indicated with an *).

First Name: Provide the primary business user's given name.

Last Name: Provide the primary business user's surname name.

Email Address: Provide the primary business user's email address (This will become the username).

Confirmation Email Address: Confirm the primary business user's email address.

Mobile/Phone Number: Provide the primary business user's mobile/phone number (We recommend a mobile number for SMS communications).

Contact Details (Primary and Billing)

First Name * Last Name *

Email Address * This will become your username Mobile / Phone Number * We recommend a mobile phone number for SMS communications

Confirmation Email Address *

Address

Street Address * Suburb * Postcode *

Street Address (Line 2) State * Country *

User Account

Password * Confirm Password *

Lowercase Number Uppercase

Package

Basic	Standard	Premium	Enterprise
\$14.95	\$19.95	\$24.95	
per month or \$150 per annum	per month or \$200 per annum	per month or \$250 per annum	
Unlimited users	Unlimited users	Unlimited users	Unlimited users

5. Please fill in your **Address Details** (Required fields are indicated with an *).

6. Create a **Password** for your account, then confirm the password.

7. Choose an account **Package**. You can choose from:

Basic:

- Unlimited users
- Up to 20 session hours
- Up to 60-minute session duration
- Free 48-hour storage
- Online support

Standard:

- Unlimited users
- Up to 30 session hours
- Up to 60-minute session duration
- Free 48-hour storage
- Online support

Premium:

- Unlimited users
- Up to 20 session hours
- Up to 60-minute session duration
- Free 48-hour storage
- Online support

Enterprise: Please contact us for more information.

Package

Monthly **Annually**

Basic	Standard	Premium	Enterprise
\$150 per annum or \$14.95 per month	\$200 per annum or \$19.95 per month	\$250 per annum or \$24.95 per month	Contact For more information
Unlimited users Up to 20 hours (1,200 minutes) Free 48 hour data storage Up to 60 minute session duration Online support	Unlimited users Up to 30 hours (1,800 minutes) Free 48 hour data storage Up to 60 minute session duration Online support	Unlimited users Up to 50 hours (3,000 minutes) Free 48 hour data storage Up to 60 minute session duration Online support	Unlimited users 50+ hours Free 48 hour data storage Up to 60 minute session duration Online support
Select	Select	Select	Select

8. Choose an **Additional Storage** package (Online storage allows you to keep your recordings and images on the Konec system long-term. If storage is not purchased, they will be deleted from our servers after 48 hours).

Additional Storage

We can provide cost-effective long-term storage if you want to keep your recordings and images on the Konec system long-term. They will currently be deleted after 48 hours.

500GB	1TB	3TB
\$15 per month or \$150 per annum upfront	\$25 per month or \$250 per annum upfront	\$50 per month or \$500 per annum upfront
Selected	Select	Select

Create Account

Terms & Conditions

9. Click 'Create Account'.