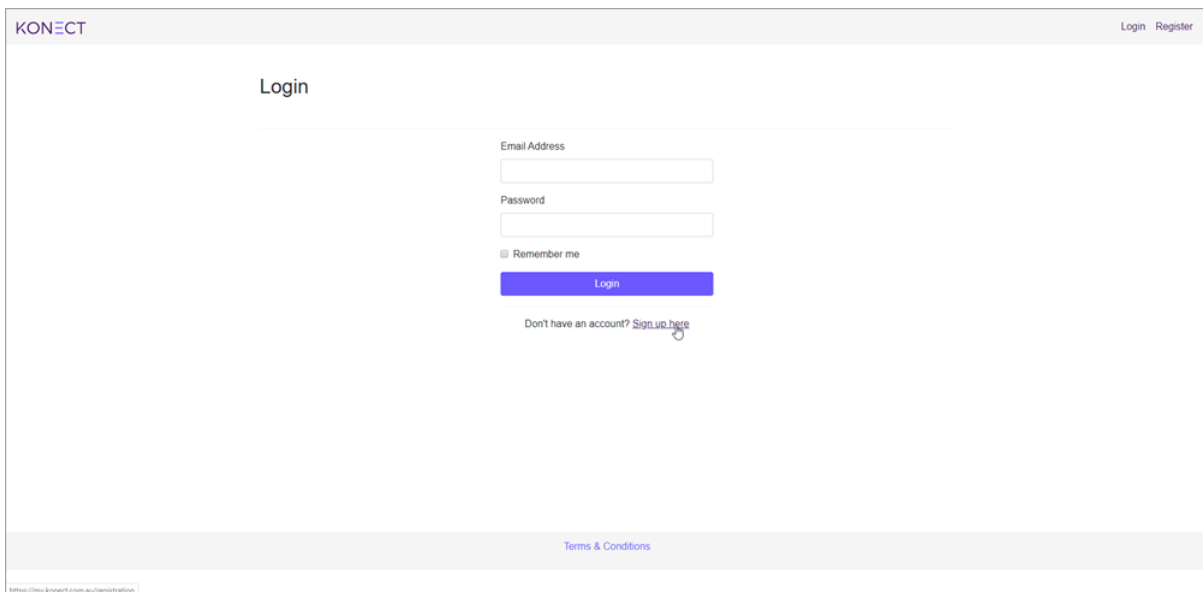# KONECT

Registration Guide

Real Estate

What is Konect?

Konect is an innovative, simple to use video streaming and recording service that helps improve customer experiences, communications and engagement. Property managers can connect to their tenants through a secure video stream, upon which they can remotely and safely access a property or area, allowing them to validate repairs, assist in maintenance completion, or complete an inspection.

A Konect video stream consists of two-way audio between a property manager and a tenant, and one-way video allowing the property manager to view a high-quality video connection, with the ability to capture screenshots when needed.

How do I register my Konect account?

1. Visit www.konect.com.au

2. Click '**Login**' from the top menu bar, then click '**Sign up here**'.

3. Please fill in your **Company Details** (Required fields are indicated with an *).

Industry:	Choose the '**Real Estate**' industry type.
Business Number:	Provide your ABN/NZBN
Company Name:	Provide your agency's business name.
Company Size:	Choose the number of properties that best suits your agency.
Trust Software Used:	List the trust system your agency uses (We partner with many trust software providers and are using the information to work with these partners to maximise the benefits of Konect, and work toward enhanced integrations for our mutual clients).

4. Please fill in your **Contact Details** (Required fields are indicated with an *).

First Name:	Provide the primary user's given name.
Last Name:	Provide the primary user's surname name.
Email Address:	Provide the primary user's email address (This will become the username).
Confirmation Email Address:	Confirm the primary user's email address.
Mobile/Phone Number:	Provide the primary user's mobile/phone number (We recommend a mobile number for SMS communications).

5. Please fill in your **Address Details** (Required fields are indicated with an *).

6. Create a **Password** for your account, then confirm the password.

7. Choose an account **Package**.

Basic:

- Unlimited users
- Up to 20 session hours
- Up to 60-minute session duration
- Free 48-hour storage
- Online support

Standard:

- Unlimited users
- Up to 30 session hours
- Up to 60-minute session duration
- Free 48-hour storage
- Online support

Premium:

- Unlimited users
- Up to 20 session hours
- Up to 60-minute session duration
- Free 48-hour storage
- Online support

Enterprise: Please contact us for more information.

8. Choose an **Additional Storage** package (Online storage allows you to keep your recordings and images on the Konect system long-term. If storage is not purchased, they will be deleted from our servers after 48 hours).

10. Click '**Create Account**'.